



# BLANGAH RISE PRIMARY SCHOOL

91 TELOK BLANGAH HEIGHTS, SINGAPORE 109100

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Website: <http://www.blangahrisepri.moe.edu.sg>

Email: [brps@moe.edu.sg](mailto:brps@moe.edu.sg)

18 January 2021

Dear Parents/Guardians

## Parents Gateway (PG)

1. PG is a mobile app specially designed for parents. Developed by the Ministry of Education and GovTech to facilitate engagement between school and parents, it brings greater convenience to parents to perform simple administrative matters and to stay updated on the school's programmes and activities. Scan the QR code below to view a short video on PG.



2. Here is how you may benefit from PG:
  - a. access all official school announcements and consent forms on the move, **without having to rely on your child** to share the information or hand you the forms;
  - b. give consent for your child's activities **anytime, anywhere**;
  - c. receive letters and forms **even when your child is not in school** (e.g. due to medical reasons, home-based learning);
  - d. receive official messages **directly from MOE**;
  - e. keep track of upcoming activities if you have **more than one child in MOE schools**;
  - f. **update your contact details** (phone number and email); and
  - g. be assured that there is **minimal contact between individuals** to minimise transmission of bacteria/viruses.
3. Moving forward, to facilitate parents and guardians in receiving and responding timely to school communications, **from Term 2 2021 all letters and consent forms will be sent to you via PG.** In tandem with our Smart Nation goals and efforts to go green, **we will no longer mass print hard copies of letters and consent forms for all students.** We invite you to download PG if you have not done so. Please refer to **Annex A** for the instructions to download the mobile app (available on IOS and Android platforms only). Upon successful download, the app will guide you through a simple one-time onboarding process. You may use your SingPass account, SMS 2FA or OneKey token to access the app and perform a one-time account set up.

4. To safeguard our students' data, please note that access to the app is restricted to only parents, legal guardians and authorised caregivers who are registered in the official student records in the MOE database.
5. For FAQs, please scan the QR code below. If you have difficulty coming on board Parents Gateway, please contact the General Office at 62717387 or email [brps@moe.edu.sg](mailto:brps@moe.edu.sg).



<https://pg.moe.edu.sg/#home>

6. We look forward to your support in enhancing our communication platforms. Besides the benefits to parents and guardians, your support will also help reduce the cost of printing and administrative work of teachers and office staff.
7. Thank you.

Yours sincerely,

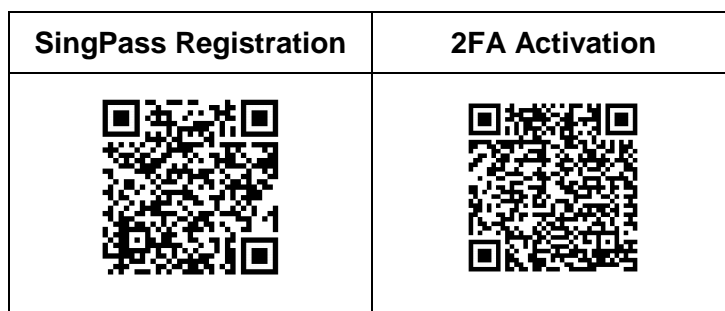
A handwritten signature in black ink, appearing to be 'ff' or 'f' followed by a flourish.

Francis Foo  
Principal

## Annex A: One-Time Onboarding (for parents)

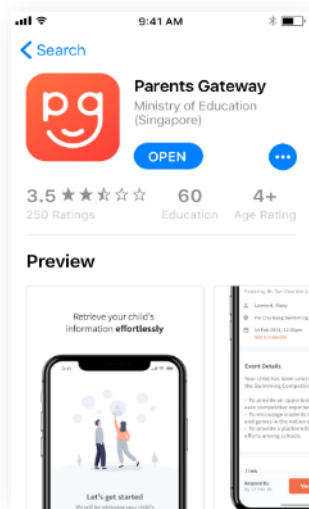
### Step 1 – SingPass Registration and 2FA Setup

SingPass 2-Step Verification (2FA) is required for onboarding. If you have not yet registered for a SingPass or have not yet set up the 2FA, please visit the SingPass website (<https://www.singpass.gov.sg>), or scan the QR codes below to do so. Should you require further assistance, please contact the SingPass Helpdesk at 6643-0555.



### Step 2 – Download Parents Gateway Mobile App

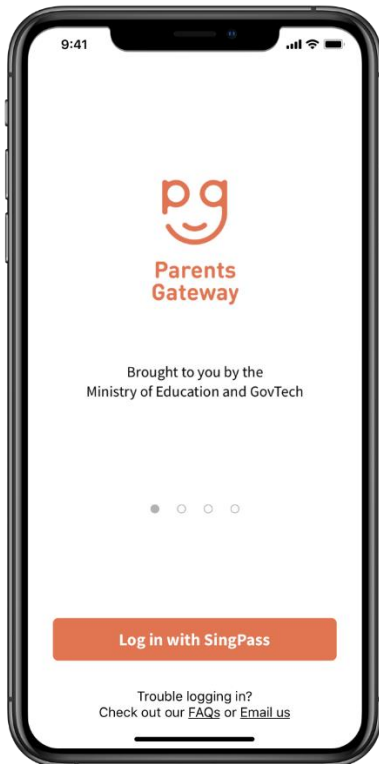
- Open the Apple App Store or Google Play Store app on your mobile phone.
- Search for the 'Parents Gateway' mobile app, or scan the QR code below.



- Download and install the app on your phone.
- Enable '**Allow Notifications**' to receive push notifications.

**Note:** Supported OS Versions - **Android 5.0 or later & iOS 8.0 or later**

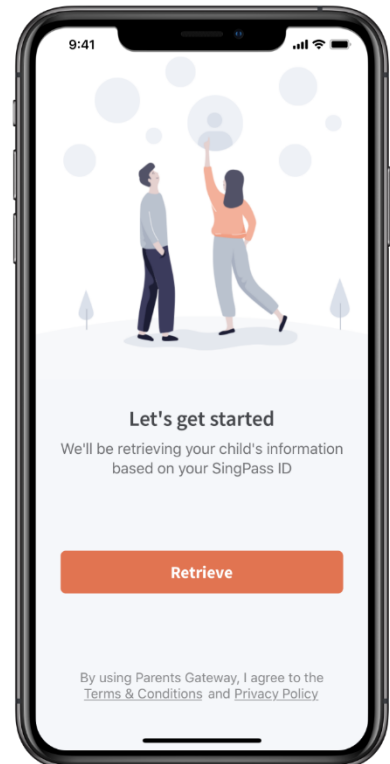
1. Tap on “Log in with SingPass”



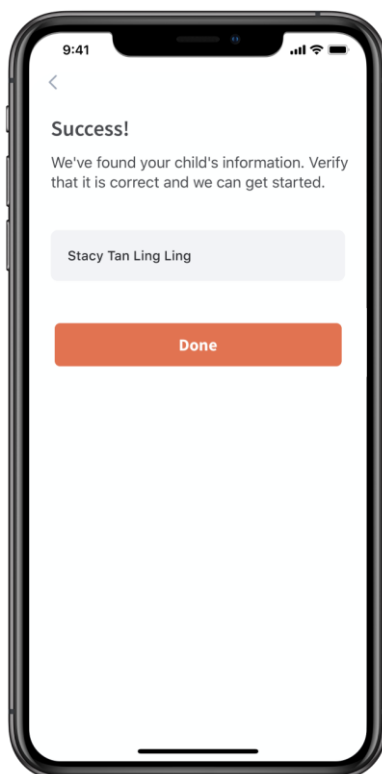
2. Log in with your SingPass (and 2FA)



3. Tap on “Retrieve” to retrieve your child(ren)’s information



4. Tap on “Done” to complete onboarding



5a. You should see your child(ren)’s initial(s) and pending new updates from the school **OR** see 5b.



5b. You should see announcements and/or consent forms (if the school had posted any)

